

COVID-19 UPDATE

Johnsonville TVA Employees Credit Union is closely monitoring the COVID-19 issue. The safety of our employees and members are our top priorities. To ensure we remain open, we are implementing branch restrictions based on social distancing recommendations. **Effective March 20th, 2020**, the following will apply to our locations:

Camden: Effective March 20th, the drive thru lanes will be open for normal business hours and activities. The lobby will be closed due to social distancing recommendations. Lobby access will be by appointment only. (Loans, lockbox, Open Accounts etc.)

Huntingdon: Effective March 20th, the drive thru lanes will be open for normal business hours and activities. The lobby will be closed due to social distancing recommendations. Lobby access will be appointment only. (Loans, Lockbox, Open Accounts etc.)

Long St. Effective March 20th, loans will be by appointment only. The lobby will go to Door Side Service. An employee will handle your transaction for you.

Cumberland

City: Effective March 20th, loans will be by appointment only. The lobby will go to Door Side Service. An employee will handle your transaction for you.

Other Options: If possible, we encourage you to utilize the telephone and internet services.

All Credit Union ATM's are available.

Online and Mobile Banking options (www.jtvaecu.org)

Check account balances, deposits, checks cleared, debit card charges

Transfer between your checking and savings account

Make payments to Credit Union Loans and Credit Cards

Pay Bills with our Bill Pay Service

Telephone Teller Service: 800-391-8868

Night Drops

Additionally, we remind you to please use caution when accessing emails as there have been reports of Coronavirus related phishing emails. The Credit Union will never ask you for personal information through e-mail. Do not respond to any e-mail asking you to update your personal information online or through the phone.

All members, thank you for being patient and doing your part with the necessary branch changes.

Remember, this is not a financial crisis. The credit union is well capitalized and positioned to serve you now and the years to come.

Camden
731-584-7238

Huntingdon
731-986-2245

Long St.
931-535-9000

Cumberland City
931-827-6266