MONEY TALK

JOHNSONVILLE TVA EMPLOYEES CREDIT UNION

Message Pay Services are Here!

Message Pay is now available. You can make loan payments 24/7 from another financial institution using the Message Pay link on our website or from the text you will receive about your payment. A convenience fee of \$5.99 is charged per payment. Please call any branch for details.

Main Street Checks

We've partnered with Main Street Checks to offer faster delivery times, lower costs, more checks per order, and improved service for our members. To place an order, please call any branch, we'll be adding online reordering to our website soon! To ensure you receive these enhanced benefits, we recommend placing all future check orders through Main Street Checks rather than any previously used vendors.

Move Your Checking Account to the Credit Union

Is your current checking account charging too many fees? Move your checking account to the credit union and take advantage of no monthly maintenance fee, no minimum balance fee, debit card access, and local personal service. Open your checking account today!

Instant Issue Now Available For Debit Cards!

Beat the wait by visiting the Camden branch!! New account openings, at any branch, will have the option to receive their new debit cards on the same day by visiting the Camden office, all others will be mailed. Replacement, Lost, or Stolen cards can also be obtained on the same day, in person, at the Camden office!

Are You Traveling This Summer....

If you are traveling out of the area, please contact the credit union to update your Debit/Credit Card with your travel plans.

Bring Your Auto Loan To the Credit Union

Refinance your auto loan from another financial institution to the Credit Union to see if we can lower your interest rate and monthly payment. Other benefits for having your auto loan at your Credit Union: Personal Service, Payroll Deduction, Loan Payment accepted ACH from another financial institution, Title held locally, Payment Protection Insurance, Extended Warranty Protection and Gap Insurance available. For details, call or stop by any branch.

<u>Graduates</u>

The Credit Union would like to congratulate all the graduates of 2025. We especially want to wish high school graduates Allen Corbitt and Nathan Johnson congratulations!



OFFICE LOCATIONS

MAIN OFFICE:

209 HWY 641 N. CAMDEN, TN 38320 (731)584-7238 (800)338-4609

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JVILLE LONG ST:

213 LONG ST NEW JOHNSONVILLE, TN 37134 (931)535-9000

CUMBERLAND CITY:

811 CUMBERLAND CITY RD CUMBERLAND CITY, TN 37050 (931)827-6266

HUNTINGDON:

20840 E. MAIN

HUNTINGDON, TN

38344

(731)986-2245



Check out our mobile app! Located in the Google Play Store and the Apple App Store!! Search JTVAECU in the store search bar! You can also use the QR Codes Below!

MONEY TALK

Important Debit/Credit Card Numbers

To activate your Debit Card please call:

1-800-992-3808

To report fraudulent activity on your Debit Card please call:

1-833-735-1894

To set and/or change your Debit Card Pin Number please call:

1-800-992-3808

To report a lost or stolen Credit Union Debit Card please call:

Business Hours: 731-584-7238 or 1-800-338-4609

Non-Business Hours: 1-800-472-3272

To report a lost or stolen Credit Union VISA Credit Card please call:

Business Hours: 731-584-7238 or 1-800-338-4609

Non-Business Hours: 1-877-223-8745

Be Aware of Fraud Scams

Scammers target everyone, but most of all our elderly population. They can be very persuasive. Please do not let them intimidate or scare you into giving away your money.

Don't give your personal or financial information in response to a request that you didn't expect. Legitimate organizations won't call, email, or text to ask for your personal information, like your Social Security, bank account, or credit card numbers.

Resist the pressure to act immediately. Legitimate businesses will give you time to make a decision. Anyone who pressures you to pay or give them your personal information is a scammer.

Know how scammers tell you to pay. Never pay someone who insists you pay with a gift card or by using a money transfer service. And never deposit a check and send money back to someone.

Stop and talk to someone you trust. Before you do anything else, tell someone — a friend, a family member, a neighbor — what happened. Talking about it could help you realize it's a scam.

If you think it might be a scam, please call the credit union or trusted family member before you send anyone your money.